

Receiving a Tax Refund

You need to apply to receive a tax refund

About the tax refund

This tax refund is granted to those whose eligible tax-deductible amount exceeds their estimated income tax and municipal inhabitant tax on income base for FY2024.

Tax refund amount

The total tax refund amount is calculated by combining the amount not deductible from your income tax for FY2024 and the amount not deductible from your municipal inhabitant tax for FY2024 (both of which you are eligible to receive in the flat-amount cut of personal income tax scheme introduced for FY2024), and by rounding this figure up to the next 10,000 yen.

<How the tax refund amount is calculated>

① Income tax	Amount of flat-amount tax reduction you can receive $¥30,000 \times (\text{taxpayer} + \text{number of dependents})$	Estimated income tax amount for FY2024 (before deduction)	=	①	Amount not deductible from your income tax <small>(0 if ① is less than 0)</small>
② Individual municipal inhabitant tax on income basis	Amount of flat-amount tax reduction you can receive $¥10,000 \times (\text{taxpayer} + \text{number of dependents})$	Individual municipal inhabitant tax on income basis for FY2024 (before deduction)	=	②	Amount not deductible for municipal inhabitant tax <small>(0 if ② is less than 0)</small>
③ Tax refund amount	① + ② = ③ Tax refund amount (round up to the next 10,000 yen)				

*Note: "Number of dependents" includes a spouse living in the same household (income tax), qualified spouse for deduction (individual inhabitant tax), and dependent relatives under 16 years old.

You can use the tax refund calculator on Fukuoka City's website to get an estimate of your payment amount.

Procedures to receive a tax refund

You need to apply to receive a tax refund.

Due date: September 30, 2024

***Postal applications must be postmarked by the due date.**

Apply online

You can apply using your smartphone.
This way, you do not need to submit a confirmation form or identification document.

*You need to set up a public money receiving account in advance.



Apply by post

Please submit the enclosed "Confirmation of Payment of Tax Refund" along with a copy of a document that verifies your identity and the account to receive the refund.

*When filling in the form, please follow the enclosed instructions.

Applications cannot be submitted directly to ward offices or Fukuoka City Hall.

○ Please check the following before submitting your application.

- The figures in the “Estimated Income Tax for FY2024” column are estimates based on information on your income for FY2023, etc. available as of this time. If there is a shortfall in the refund amount after the income tax amount for FY2024 is fixed, the shortfall will be paid as an additional amount in FY2025 or later.
- If there is a shortfall in the refund amount due to a change in the municipal inhabitant tax resulting from to an amended return, etc., the amount of the shortfall will be paid as an additional amount in FY2025 or later.
- If it turns out that you are not eligible for the refund, you may be asked to return the payment.

▶ How long will it take to receive the payment?

Once Fukuoka City receives your application, you should receive your payment in around 2 weeks if you have applied online or 3 weeks if you have applied by post.

You can check the progress of your application on Fukuoka City’s website.

*Payment may be delayed depending on how long it takes to screen your application, confirm the attached documents, etc.

Please make a note of your inquiry ID and password shown on the confirmation form, as you will need these when inquiring about the progress of your application or making other inquiries.

Inquiry ID:

Password:



Beware of bank transfer scams and identity theft!

- We will never ask you to use an automated teller machine (ATM) to process your payment.
- We will never visit your home to ask about the tax refund.

If you receive a suspicious phone call or visit from someone posing as an employee of Fukuoka City, please contact the nearest police station or call the [Police Consultation Line \(#9110\)](#).

Inquiries

咨询电话

洽詢

문의처

Liên hệ

सोधपुछ

Fukuoka City Tax Refund Call Center

福岡市調整給付（調整補償）電話サービスセンター

福岡市調整給付電話服務中心

후쿠오카시 조정 급부 콜센터

Tổng đài liên hệ về hoàn thuế sau điều chỉnh TP. Fukuoka

फुकुओका समायोजन लाम कल सेन्टर

Tel.0120-835-250

Email.r6chouseikyufukin@city-fukuoka-kyufu.com

Support available in English, Chinese, Korean, Vietnamese and Nepali

Lines open : Weekdays 9:00 a.m. – 6:00 p.m.
(Closed: weekends and public holidays)

受理時間 工作日9:00—18:00（周六周日法定节假日不受理）

受理時間 平日上午9點至下午6點（週六、週日及假日休息）

운영시간 평일 오전9시~오후6시(토·일·공휴일 휴무)

Thời gian tiếp nhận: Các ngày trong tuần từ 9:00 ~ 18:00 (nghỉ vào thứ Bảy, Chủ Nhật, ngày nghỉ lễ)

खुले समय: अफिस खुले दिनको बिहान 9:00 बजेदेखि बेलुकी 6:00 बजेसम्म (शनि, आइत, र रातो बिदाको दिनमा बन्द)

The information on this leaflet is available in multiple languages on the Fukuoka City official website.

本宣传单的相关内容以多语言刊登在官网。

본 안내지 내용에 관한 정보는 홈페이지에 다언어로 게재합니다.

Thông tin liên quan đến nội dung của tờ rơi này được đăng tải trên trang chủ bằng nhiều thứ tiếng.

यो सूचनाको विवरण सम्बन्धी जानकारीलाई होमपेजमा बहुभाषामा राखिएको छ।

Please check [Fukuoka City's website](#) to read FAQs, use the tax refund calculator, or monitor the progress of your application.

